

**agenda subject to change*

SUNDAY, MARCH 29

NOON 5:00 p.m.	Leadership Summit By invite only for Executive Directors (information coming soon)	Windsor D & E
11:00 5:00 p.m.	Registration	Windsor Foyer
6:00 9:00 p.m.	Picnic & Pints Reception	Windsor Garden

MONDAY, MARCH 30

7:00 4:00 p.m.	Registration	Windsor Foyer
8:00 9:00 a.m.	One on One Sessions <i>Optional</i>	Hope 1 & 2
9:00 10:00 a.m.	General Session Your Future with Routematch	Windsor Ballroom
10:00 a.m.	Coffee Break	Windsor Foyer
10:15 11:45 a.m.	General Session Next Generation Scheduling	Windsor Ballroom
12:00 1:30 p.m.	General Session & Lunch Guest Keynote: Leading with Empathy	Venetian Ballroom
1:30 5:00 p.m.	One on One Sessions <i>Optional</i>	Hope 1 & 2

1:30
2:30 p.m.

1: Community Impacts Now
Bridging the Generational Gap
for Future Sustainability

Windsor A & B

2: Operational Impacts Now
Deciphering NTD Reporting

Windsor D & E

Certification: Reporting
By pre-sign up only

Trippe 1

Certification: Dispatching
By pre-sign up only

Trippe 2

2:40
3:40 p.m.

1: Community Impacts Now
Connecting riders to new opportunities
with automated fare payments

Windsor A & B

2: Operational Impacts Now
Fixed route reporting hacks

Windsor D & E

Certification: Reporting
Continued

Trippe 1

Certification: Dispatching
Continued

Trippe 2

3:50
4:50 p.m.

1: Community Impacts Now
Mastering the Hunt for Grants and
Writing a Winning Proposal

Windsor A & B

2: Operational Impacts Now
Tips for Tackling Common
Scheduling Scenarios

Windsor C & D

Certification: Reporting
Continued

Trippe 1

Certification: Dispatching
Continued

Trippe 2

5:45 p.m.

Load buses, depart for Knock Music House **Hotel Lobby**

6:30
10:00ish pm

Then & Now: 80's Throwback Party
Dinner, Drinks, and Dancing

Knock Music House

TUESDAY, MARCH 31

8:30 4:00 p.m.	Registration	Windsor Foyer	2:40 3:40 p.m.	Certification: Reporting <i>Continued</i>	Trippe 1
8:00 9:00 a.m.	One on One Sessions <i>Optional</i>	Hope 1 & 2		Certification: Dispatching <i>Continued</i>	Trippe 2
9:00 11:00 a.m.	General Session Mobility, Community, and Dignity: The Transformation	Windsor Ballroom	3:50 4:50 p.m.	1: Community Impacts Now Accessibility	Windsor A & B
11:30 1:30 p.m.	General Session: Lunch 1 Transit Trends for 2020 and Federal Updates	Venetian Ballroom		2: Operational Impacts Now Creating Ad hoc and Quick Reports	Windsor C & D
	General Session: Lunch 2 Top 10 Features and Tricks that You Should Know to Help You Save Time	Windsor Ballroom		Certification: Reporting <i>Continued</i>	Trippe 1
1:30 6:00 p.m.	One on One Sessions <i>Optional</i>	Hope 1 & 2		Certification: Dispatching <i>Continued</i>	Trippe 2
1:30 2:30 p.m.	1: Community Impacts Now Navigating Healthcare and Transit	Windsor A & B	5:00 p.m.	Free Time	
	2: Operational Impacts Now Tablet Troubleshooting	Windsor D & E	6:00 9:00 p.m.	Dinner	Venetian Ballroom
	Certification: Reporting <i>Continued</i>	Trippe 1			
	Certification: Dispatching <i>Continued</i>	Trippe 2			
2:40 3:40 p.m.	1: Community Impacts Now Planning and Service Design	Windsor A & B			
	2: Operational Impacts Now Common Obstacles in Fixed Route Operations	Windsor D & E			

WEDNESDAY, APRIL 1

9:00 10:30 a.m.	General Session Choose Your Own Transit Adventure	Venetian Ballroom
10:30 11:30 a.m.	Common Interests Group Discussions	
11:30 12:00 p.m.	Certification, Graduation, & Closing	Venetian Ballroom

General Session

Breakout Track 1

Breakout Track 2

Certification (pre-sign up only)

One on One (appointment)