

amble

Paratransit Rider App

Empower riders to mobilize
their lives at any moment.

A New Way of Life! ★★★★★

By Betty Fludd, Greater New Haven Transit District Rider

The Amble App opened up a new way of life for me. I'm able to set up a week's ride on my cellphone during my leisure time.



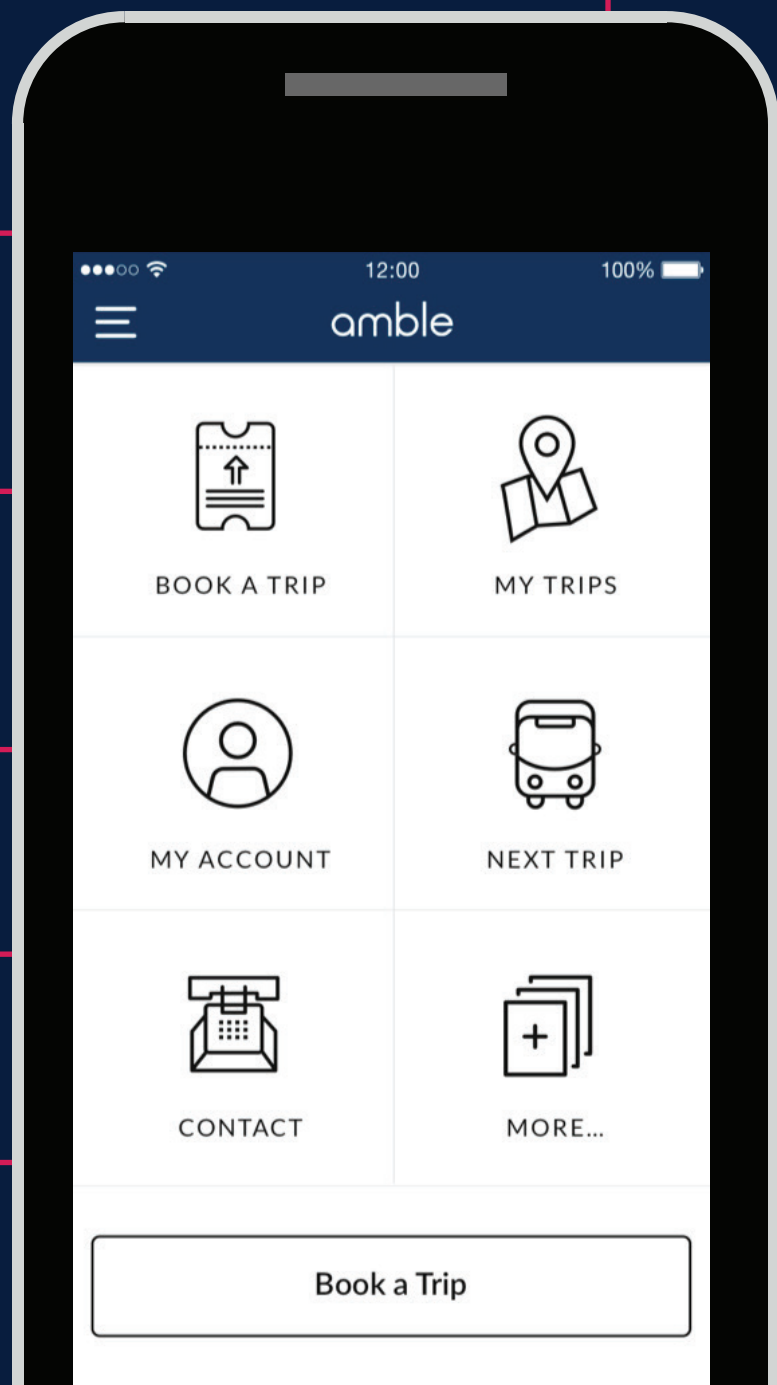
Request , View
& Cancel Trips

See the ETA of next ride &
view vehicle location on map

Save favorite addresses

Manage account profile

Indicate mobility type & add
guests & attendants



Make Your Riders' Dreams Come True...

With Amble, your riders can:

- Experience the flexibility to live freely and spontaneously through technology designed with accessibility first in mind.
- Enhance and simplify their trip planning experience allowing your riders to request, view and seamlessly cancel trips at their convenience.
- Download on their Smartphone or access on a computer and sign-up with their existing Customer ID & request trips online or in the app 24/7.



Did you know?

84% of paratransit riders utilize smartphones & leverage their device to interact with the world around them.



Cultivate a Thriving & Inclusive Community...

With Amble, your Agency can:

- Give riders the freedom to request trips at their convenience (24/7), outside of normal operating hours, **expanding your business hours** without associated staff and labor costs.
- Provide riders with an easy option to manage trips that may not require speaking with a scheduler or dispatcher, **reducing call volume** and allowing your staff more time to handle additional calls, service inquiries or follow through on additional tasks.
- Allow riders to see upcoming trips and view real-time information on vehicle or trip ETA's **reducing rider no-show rates**, and the time and costs associated with drivers waiting and trips not performed.
- Integrate with existing Demand application **streamlining scheduling & dispatching** by allowing for trip bookings to easily be accessible by staff for approval.
- Allow riders to cancel trips directly from the app or portal. The cancellation seamlessly flows through the Routematch Demand application and **automatically cancels the trip** without the need for approval from staff. Any same-day cancellations will also automatically be removed from a driver's manifest.



Mobility Options + Efficient Operations ★★★★★

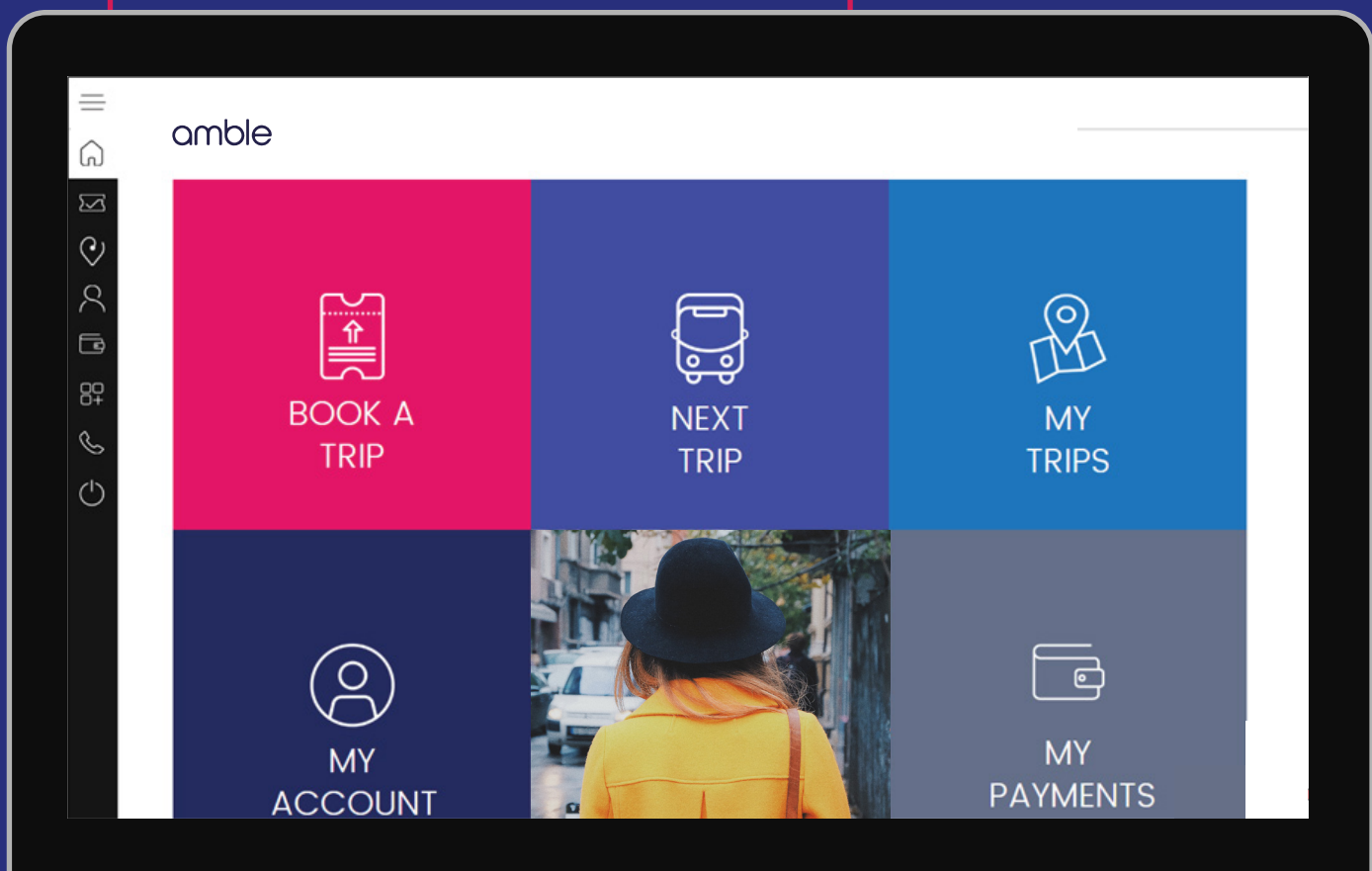
By Kim Dunham, Executive Director, Greater New Haven Transit District

Our riders want options and amble gives them flexibility to make their own mobility choice. Our goal is to provide a higher level of quality service while also running our operations as efficiently as possible.



Amble is Accessible via an Online Web Portal for Riders Without Smartphones.

Same cool features as the mobile app!



Inspiring Local Passage...



Greater New Haven Transit District Success



In the first month:

- **422** users adopted Amble representing **32%** of their active paratransit riders!
- Over **1k** trips booked!

Connected in Transit

Transit is a means to access work or education, navigate a city & keep in touch with friends & family.

As a transit provider, your service acts as a bridge to opportunity for individuals and communities to create a better quality of life.

As our world grows increasingly digital, it is vital for agencies to adopt technologies that meet the lifestyle of the modern-day rider.

Easy to Implement

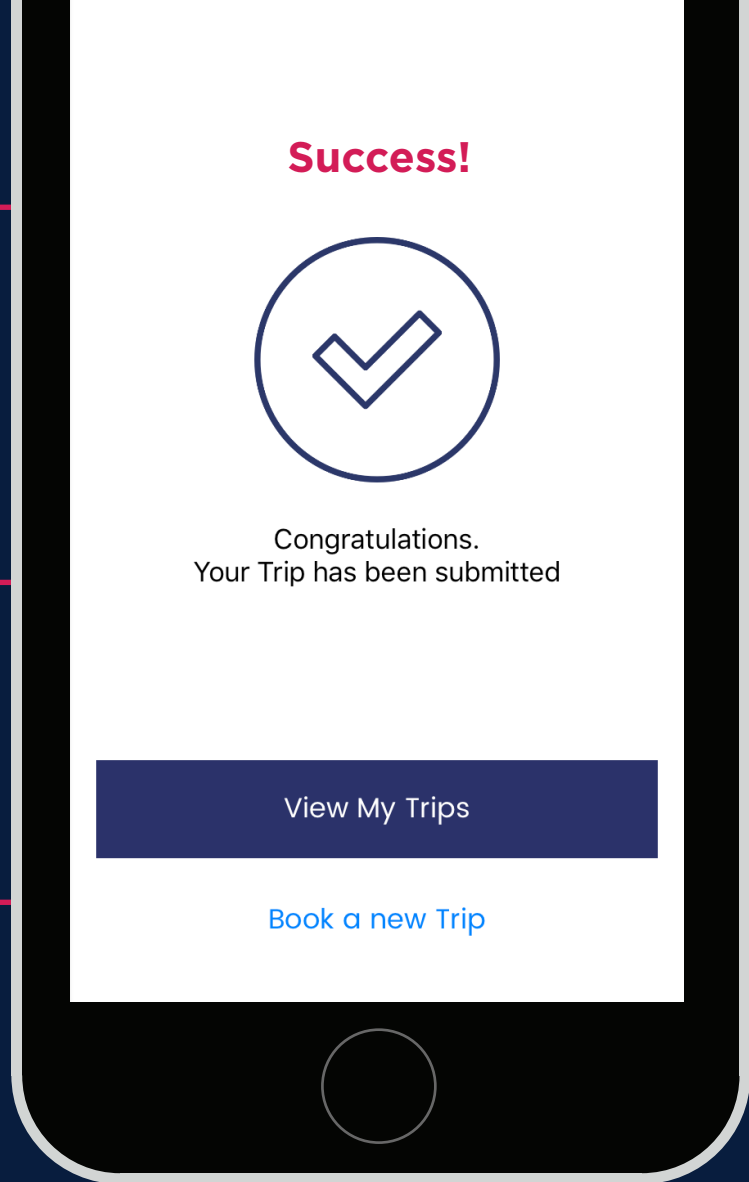
Use Amble as is in the app store, or brand your agency's service and add your logo. Routematch will spin-up your instance & train your teams. We'll provide a link & off you go.

Easy to Market

We've created an easy to use marketing toolkit equipped with a marketing plan & timeline, print and digital assets, and key messages!

Easy to Maintain

Keeping up to date with the latest features in Amble is super easy as new features are automatically rolled-out via the cloud.



Accessibility First! ★★★★★

By Anonymous, Mobility Plus Rider at York Region Transit

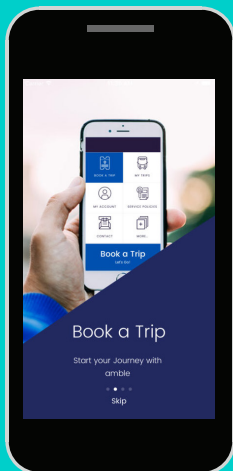
**I can do almost anything you can do,
I just do it differently. In the case of
transit, the app allows me to just do
it. And that's what matters to me.**



Inclusivity ★★★★★

By Gail Nehls, Executive Director Envida , Colorado Springs, CO

**I think it's important to dispel
the myth that older adults
are afraid of technology.**



Get Amble Today!

Connect with us for demo:

- go.routematch.com/getamble
- hello@routematch.com
- **888.840.8791**

Routematch