

**Empower your riders to mobilize
their lives at any moment**



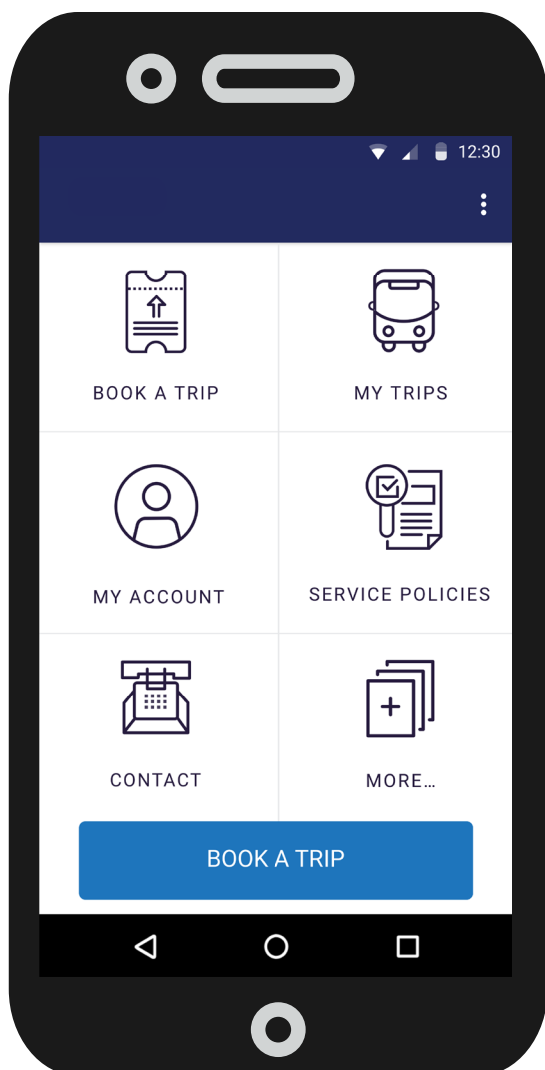
**Mobility App for
Paratransit**

Routematch

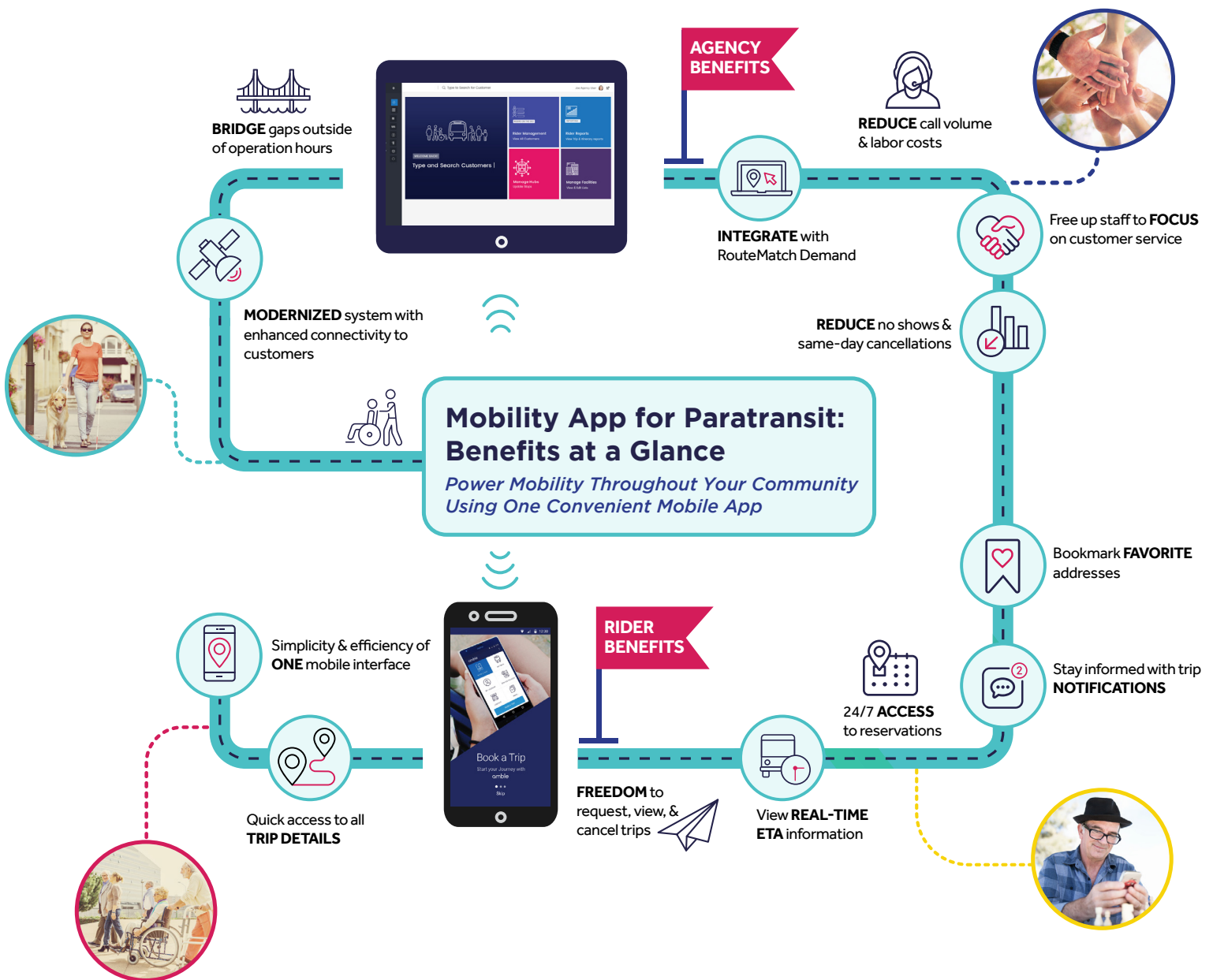
Mobility is

Public transit plays a central role in cultivating a thriving and inclusive environment. And for many, transit is their lifeblood—a vital means to access work or school, navigate the city, and keep in touch with loved ones. As a transit provider, your team serves as a bridge to opportunities for a better quality of life. But as our world grows increasingly digital, agencies must embrace the new direction of transportation and adopt technologies that meet the lifestyle of the modern-day traveler.

now Digital



With Routematch's Mobility App for Paratransit, your paratransit riders can enjoy the same resources that are offered to fixed route and conventional riders through mobile technology. Our Mobility App will enhance and simplify your customers' trip planning experience while also alleviating the first-mile, last-mile challenges of paratransit and demand response riders.



I can do almost anything you can do, I just do it differently. In the case of transit, the mobility app allows me to just do it. And that's what matters to me.

- Mobility Plus Rider at York Regional Transit

Customers are *your* focus, so that makes them *ours*.

Take the guesstimating out of your riders' wait times with our mobile application for trip management and ride tracking. The possibilities are endless when you leverage technology to further engage your riders.



Rider Benefits

Convenience of One Mobile Interface

Enjoy an efficient, reliable trip booking experience in one place with 24/7 access to reservations and trip details.

› Personalize Every Ride

Riders can set account profiles to suit their needs, including mobility preferences and accessibility features.

› Stay Informed with Notifications

Remain current on the ETA of rides and automatically be notified of vehicle arrivals and delays using real-time data.

› Freedom to Manage Trips Anytime

Riders can take control of their travels with the ability to request, view and cancel trips directly through the app. No need to call the agency.



Agency Benefits

Streamline Scheduling & Dispatching

With full integration into Routematch Demand, bookings and cancellations are automatically communicated to dispatchers for approval.

› Expand Beyond Business Hours

Modernize your system with more mobility options for your riders and enable them to book trips outside your hours of operation.

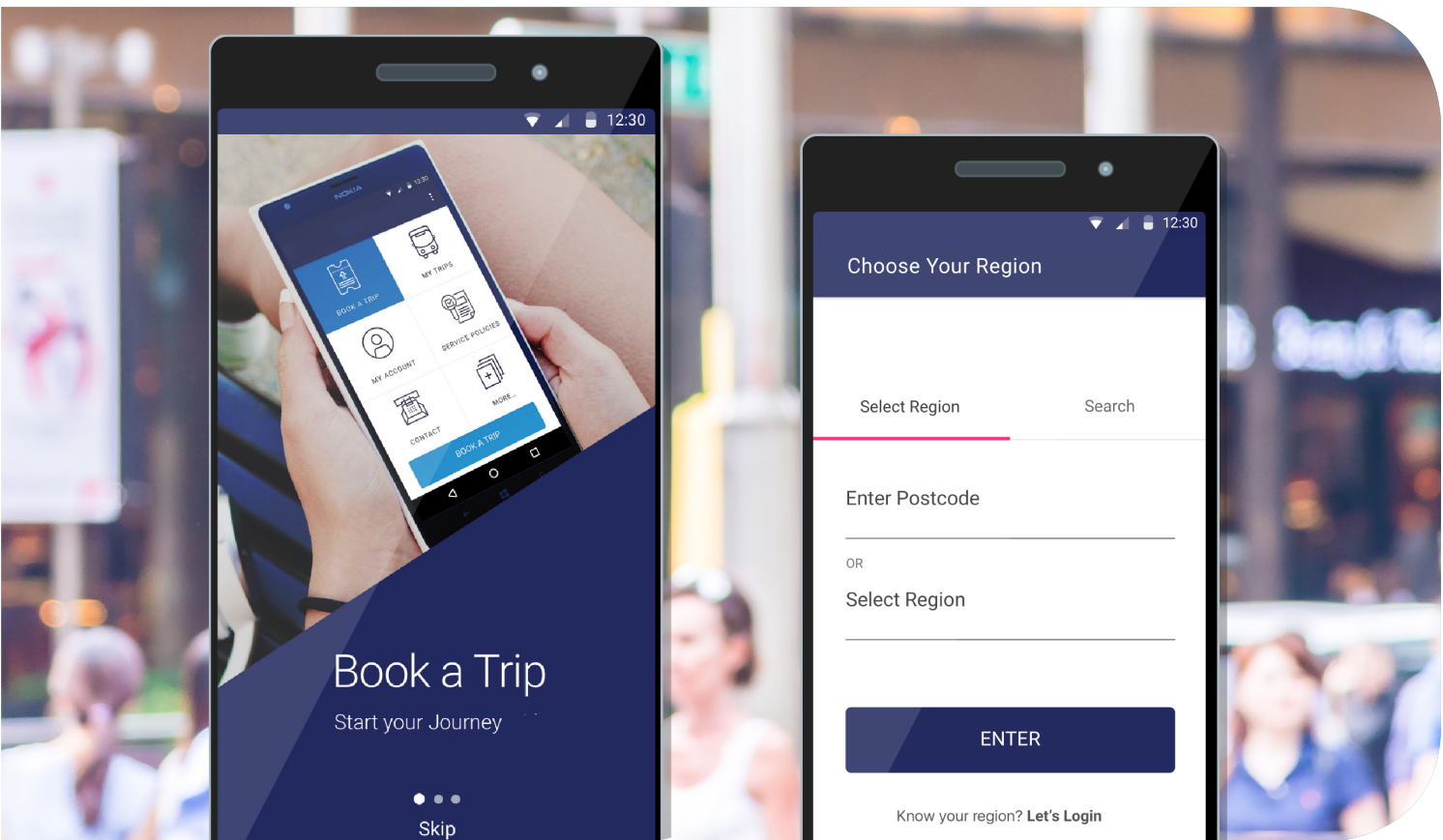
› Reduce Wasteful Trip Losses

Automatically push out trip reminders with the option to cancel, resulting in reduced no-shows and same day cancellations for your agency.

› Shift Your Focus onto Customer Service

Enjoy reduced call volumes and labor costs by freeing up your team's time to focus more on building customer relationships and satisfaction.

Experience enhanced connectivity



between  you & your riders

Your customer can use the app from their iPhone or Android device

- 1 Download the app on iTunes and Google Play
- 2 Sign up with existing customer ID assigned by the agency
- 3 Manage trips and/or update customer profile
- 4 Details of each trip includes pick-up and drop-off times, addresses, and map
- 5 Select mobility type, add guests/attendants, or indicate other service needs
- 6 Save favorite pick-up and drop-off addresses

Routematch

Transit is for everybody. Despite progress beyond the days of horse and buggy trails, waterways and railroads, not all routes lead to home, work or healthcare. At Routematch, we want to help change that—partnering with you to make improvements that affect the lives of your riders and the progress of your community. We are inspired by our role in creating positive change in people's lives, and we design solutions with communities both large and small in mind. At the heart of our operation are real people, ready to support you and your team along the way. By powering change in your transit system, together we can offer everyone better ways to ride.

We invite you to learn more today!