



## Mobile Device Management ›

With Routematch's Mobile Device Management (MDM) solution, clients can **monitor their tablet investments on multiple fronts** with the help of the Routematch Support Team. From **viewing app versions to making over-the-air updates and "locking down" tablets**, MDM helps you gain proactive control over your devices and prolong their lifespan.

With MDM, your **operations & maintenance** staff can spend less time troubleshooting & managing driver behavior & more time on what matters most: **focusing on riders.**

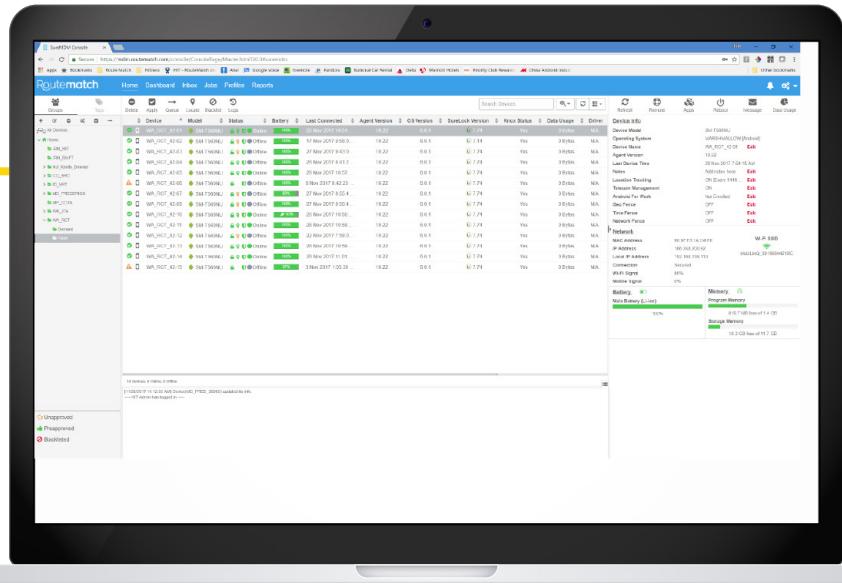
# MDM Benefits

Take Control of Your Investments



## Monitor & Remotely Access Every Tablet

- ✓ View tablet connectivity status
- ✓ View app versions
- ✓ Monitor battery levels, CPU usage, & network strength
- ✓ Track real-time and historical location data
- ✓ Remotely view and interact with the tablet
- ✓ Remotely push out app updates fleet wide





## Lock Down Tablets & Keep Your Drivers Focused

- ✓ Consistently set up and configure all tablets
- ✓ Prevent access to unauthorized apps and settings
- ✓ Prevent connections to unauthorized Wi-Fi networks
- ✓ Fully block airplane mode
- ✓ Enable or disable access to other applications based on permissions
- ✓ Suppress over-the-air Android operating system updates
- ✓ Make your drivers' user experience more positive



## Protect Your Assets With Added Security

- ✓ Monitor who, when and where a tablet is being logged on
- ✓ Automatically wipe the screen and tablet if lost or stolen
- ✓ Remotely reboot and kill applications



## Plan for the Future With In-Depth Reporting

- ✓ Run reports with access to over 30 available fields
- ✓ Set alerts that can trigger an email when devices reach certain data usage thresholds



## Enjoy Enhanced Technical Support

The MDM solution provides Routematch staff with increased access and visibility to your tablets, so we can troubleshoot problems faster and easier. Our support team is able to download logs and remotely view a tablet's screen, which allows us to find the root cause of any issues without having to physically touch a device.

Our team is also able to remotely push application updates to your tablets. This means, we can upgrade your entire fleet at the same time, or a specific group of vehicles for pilot testing. These features provide faster solutions to technical issues and better all-around management of your tablets, which ultimately translates to better service for your customers.

## Technical Requirements

A 1GB network data plan is required.

The MDM has been tested successfully and are compatible with the following devices:



- |                      |                      |
|----------------------|----------------------|
| ➢ DDS mSlate v2      | ➢ Samsung Tab 4 8.0  |
| ➢ Panasonic FZ-A1B   | ➢ Samsung Tab 4 10.1 |
| ➢ Panasonic FZ-B2B   | ➢ Samsung Tab A 8.0  |
| ➢ Panasonic FZ-N1    | ➢ Samsung Tab E 8.0  |
| ➢ Samsung Tab 2 7.0  | ➢ Samsung Tab E 9.6  |
| ➢ Samsung Tab 2 10.1 | ➢ TomTom Bridge      |
| ➢ Samsung Note 5     |                      |

**Note:** new devices can be tested for approval upon request.

# Routematch

Transit is for everybody. Despite progress beyond the days of horse and buggy trails, waterways and railroads, not all routes lead to home, work or healthcare. At Routematch, we want to help change that—partnering with you to make improvements that affect the lives of your riders and the progress of your community. We are inspired by our role in creating positive change in people's lives, and we design solutions with communities both large and small in mind. At the heart of our operation are real people, ready to support you and your team along the way. By powering change in your transit system, together we can offer everyone better ways to ride.

We invite you to learn more today!