



**For Immediate Release**  
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**For More Information, Contact:**  
Beth Noland (404-876-5160)  
[beth.noland@routematch.com](mailto:beth.noland@routematch.com)

## **Rhode Island Public Transportation Authority Offers Technology Tour to Public Attending CTAA Expo on June 4**

*-- RIPTA using RouteMatch Software's Intelligent Transport System technology to schedule and manage its RIdE Program and Flex Service --*

*--RIPTA Technology Tour part of the Community Transportation Association of America Expo 2009 at the Convention Center: May 31-June 5--*

**PROVIDENCE, May 27, 2009** – On June 4<sup>th</sup>, the Rhode Island Public Transportation Authority (RIPTA) will be hosting a technology tour for attendees of the Community Transportation Association of America (CTAA) Expo, highlighting its completely integrated Intelligent Transportation System which includes automated scheduling software from RouteMatch Software, automated integrated voice recognition (IVR) technology from LogicTree Corporation; and in-vehicle computers from Mentor Engineering, Inc.

Join the RIPTA staff for a technology tour that promises to be informative and educational. RIPTA will provide a free shuttle from the Rhode Island Convention Center (Providence, RI) to the technology tour on Thursday, June 4, at 9:00 a.m. and at 3:15 p.m. - each tour will meet on Sabin Street and last approximately two hours.

This session is limited to 20 participants on a first-come, first-served basis. Sign up for the session at the CTAA Expo Registration area.

“Service dispatching had been a manual process before we implemented this new technology, so we’ve seen great efficiencies in service routing, scheduling, dispatching which has resulted in improved customer service,” said Doug Wood, RIdE Program Manager.

“You’ll get to see how we can now schedule the best passenger grouping and select the most efficient route automatically, send an electronic manifest to the drivers via their on-board computers, while our GPS system downloads route instructions direct to the driver,” explained Wood.

### **About RIPTA**

The Rhode Island Public Transit Authority (RIPTA) manages the State’s broker system for its coordinated human services transportation program, called the RIdE Program.

RIde provides specialized transportation for seniors, individuals with disabilities, and low-income citizens, as well as ADA and Medicaid transportation services. RIPTA also operates a general public community circulator service called Flex Service. Flex Service is a general public point deviation with reservations service operating in 7 zones serving portions of 12 different communities with 22 runs. RIPTA currently utilizes 121 vehicles running about 3,000 trips per day.

**About RouteMatch Software – Come Visit Us at Booth #330 at CTAA Expo**

RouteMatch is the leading provider of transit ITS software and solutions. Founded in 1999, the company is headquartered in Atlanta, GA, and its software is currently in use at more than 250 sites in 43 states across the U.S. and has experienced one of the fastest growth rates within the industry in the past four years. Targeting private and public sector passenger transportation providers, the company's products address routing, scheduling, dispatching, billing, reporting, fixed route CAD/AVL, paratransit and fixed route integration, business intelligence, transportation coordination and more. Additional information about RouteMatch's ITS technologies is available at [www.routematch.com](http://www.routematch.com) or by calling RouteMatch toll-free at 1-888-840-8791.

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