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## **City of Lewiston, Idaho, Selects RouteMatch Software to Automate its Transportation Services**

ATLANTA, Georgia, August 26, 2009 – RouteMatch Software, Inc. today announced that The City of Lewiston selected RouteMatch TS™ software, its flagship intelligent transport system (ITS) software for automated routing, scheduling and coordination of the City's paratransit services.

The City of Lewiston will operate public transit in Lewiston, Idaho – Idaho's only seaport – delivering trips across Nez Perce and Asotin counties spanning two states, Idaho and Washington. The RouteMatch paratransit management system will accommodate their anticipated growth, supporting an increase in daily one-way trips without an increase in the number of vehicles or driver hours.

Everything from scheduling a ride to pick-ups and drop-offs will be easier, faster and more responsive. Riders will experience a First Class level of customer service and convenience when The City of Lewiston brings the new RouteMatch system on-line in October.

The City of Lewiston will also utilize RouteMatch's Notification Module™, an automated, telephone and texting-based system that will send out customer trip reminders, improving overall customer satisfaction and rider reducing no-shows while drastically improving The City's ROI.

With RouteMatch TS software, The City of Lewiston will experience the following features and functionality:

- Dispatchers will be able to track vehicles from pick-up to drop-off using RouteMatch's GIS-based routing and scheduling engine.
- Dispatchers can now handle multiple transportation requests from different providers and funding sources, leading to operational efficiencies, mileage reduction, and passenger per service hour efficiency increases.
- Staff will enjoy easier data collection, reporting and record keeping, reducing administrative time.
- The City can improve route productivity and reduce vehicle hours and miles, producing a return on investment that pays for itself within the first twelve to eighteen months of full deployment.



**About RouteMatch Software**

RouteMatch is the leading provider of transit ITS software and solutions. Founded in 1999, the company is headquartered in Atlanta, GA, and its software is currently in use at more than 270 sites in 45 states across the U.S. and has experienced one of the fastest growth rates within the industry in the past four years. Targeting private and public sector passenger transportation providers, the company's products address routing, scheduling, dispatching, billing, reporting, fixed route CAD/AVL, paratransit and fixed route integration, business intelligence, transportation coordination and more. Additional information about RouteMatch's ITS technologies is available at [www.routematch.com](http://www.routematch.com) or by calling RouteMatch toll-free at 1-888-840-8791.

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