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RouteMatch Software Web Site Offers Up More Technology, State and Federal Resources for Customer Education and Industry Intelligence

ATLANTA, September 18, 2009 – RouteMatch Software, Inc. today announced important changes to www.Routematch.com and its special “Customer Care” area geared towards the support, education and training of its customers representing almost 300 sites in 45 states across the U.S.

“Our customers will attest to the fact that we are constantly evolving and improving our Web site to better meet their needs,” said Joe Hewes, vice president. “Customers turn to us more and more often for training and government-related updates to keep them up-to-speed and ahead of the transportation funding and technology curve.”

The new Routematch.com web site will include the following new features:

- More free, educational online Webinars covering a wide variety of transit intelligent transport system (ITS) topics ranging from Mobility Management and Tribal Transit Technologies to Business Intelligence.
- A “Federal Updates” section that will include updates on Government Affairs topics impacting providers, including the American Recovery and Reinvestment Act, important state and federal deadlines, available grants, and links to local, state and federal resources that contain pertinent information for transit systems.
- More educational information for paratransit, fixed route, and non-emergency medical transportation technologies, such as CAD/AVL, the RouteMatch Notification Module and the Certification Module.
- Best practices, lessons learned and ROI case studies from various systems across the country using transit ITS technologies.

The new Customer Care portion of the Web site will include the following new features:

- Easy access to documentation ranging from release notes and user manuals to online free training videos,



- Availability of hundreds of free online training sessions, user group meetings and technology showcase presentations which highlight new and exciting products available in today's market;
- Important industry and company news/announcements, and
- A thorough Knowledgebase that includes detailed answers to all customer questions.

About RouteMatch Software

RouteMatch is the leading provider of transit ITS software and solutions. Founded in 1999, the company is headquartered in Atlanta, GA, and its software is currently in use at more than 290 sites in 45 states across the U.S. and has experienced one of the fastest growth rates within the industry in the past four years. Targeting private and public sector passenger transportation providers, the company's products address routing, scheduling, dispatching, billing, reporting, fixed route CAD/AVL, paratransit and fixed route integration, business intelligence, transportation coordination and more. Additional information about RouteMatch's ITS technologies is available at www.routematch.com or by calling RouteMatch toll-free at 1-888-840-8791.

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